

ReadyPay[™]
Power System
User Manual


fenix intl

Solar Charging

1 Place solar panel in the sun

2 The solar panel can be placed on the ground or be mounted on the roof, and should directly face the sun. Keep the ReadyPay battery out of direct sun.

3 Plug solar panel into ReadyPay red to red / black to black

4 Press button to start charging

5 Charge light will turn on while charging

Using ReadyPay Power

1 2 3 4 5

Battery Charge Level

- = Full
- = 3/4
- = 1/2
- = 1/4
- = Empty

Error Reset

ReadyPay Controls

- Charge Light
- Lock Light
- Wakeup Button
- Battery Level Lights

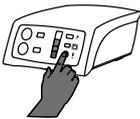
Locked **Unlocked**

ReadyPay Quickstart Guide

ReadyPay Modes

Locked = 

Unlocked = 

① 

Press the power button.

② 

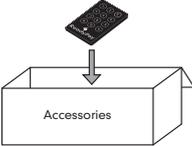
With your remote directly pointed towards the Power System, press * followed by the 8 digit ReadyPay code (from SMS), then #.

For example: *12345678#

③  

Correct Code Incorrect Code

Once you have entered the numbers correctly, the ReadyPay will make the 'happy code' sound. The lights will flash from the bottom to the top showing that you have entered a correct code.

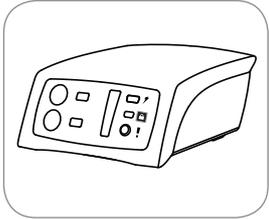
④ 

Safely store the remote.

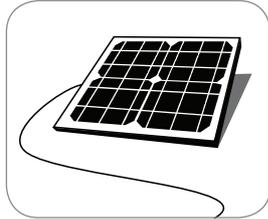
		Page
1	Quick Start Guide	i
2	Kit Contents	2
	2.1 Location of Contents in Box	4
3	Usage Instructions	
	3.1 ReadyPay Power System	5
	3.2 Charging Connections	
	3.2.1 Using Banana Pins to Charge	8
	3.2.2 Using Bare Wires to Charge	10
	3.2.3 Multiple Charging Connections	12
	3.3 Charging with a Solar Panel	14
	3.4 Charging from Grid	16
	3.5 Lightbar, Wire & Car Lighter Plug	18
	3.6 Big Pin USB Cable	20
	3.7 USB Cable	22
	3.8 3:1 Switch Hub	24
4	ReadyPay Payments & Codes	26
5	ReadyPay Power System Uses	29
6	Technical Specifications	30
7	Common Issues	38
8	Call Customer Service When	42
9	Healthy Power System Tips	44
10	Frequently Asked Questions	46
11	Warranty, Service & Support	51

2 Kit Contents

These are included in every ReadyPay Power System kit:



ReadyPay Power System



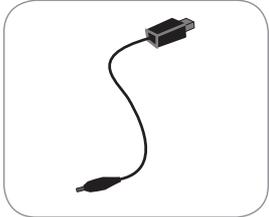
Solar Panel

Accessory for making ReadyPay Payments:

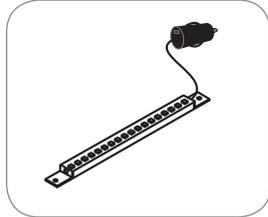


ReadyPay Remote

Additional contents will depend upon kit purchased.

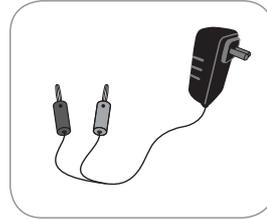


Big Pin Phone Charging Cable



Lightbar String,
Wire & Switch

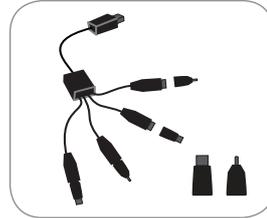
Additional contents will depend upon kit purchased.



Grid Charger



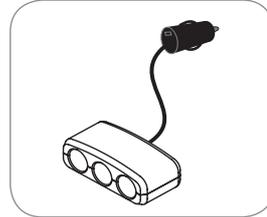
Car Lighter to
USB Adapter



ReadySquid Cable
With Tips

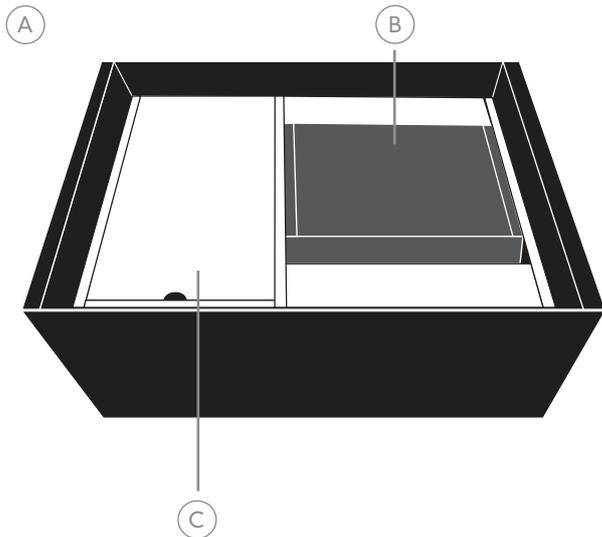


USB Phone Charging
Cable with Tips



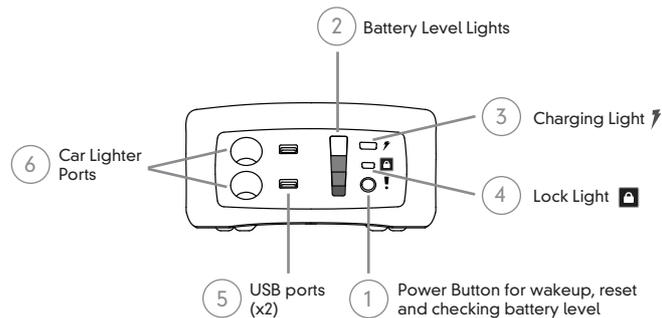
3:1 Switch Hub

2.1 Location of Contents in Box



- (A) Solar Panel included, separately, on top
- (B) ReadyPay Power System
- (C) Accessories & User Manual

3.1 ReadyPay Power System



- (1) The Power Button wakes up the ReadyPay Power System when it is in sleep mode. It also resets the Power System if there is an error. When pressed, the Battery Level Lights on the Power System will turn on.

Notes

- If there is an error, all 4 Battery Level Lights will flash.
- If the device does not respond to a button press, a charge source should be connected. If it then does not respond to a button press, the Power System needs service.

- (2) The Battery Level Lights show how much energy is in the battery. Press the Power Button to see how many lights turn on.

- 1 light: almost empty
- 2 lights: more than 1/4 full
- 3 lights: more than 1/2 full
- 4 lights: more than 3/4 full

If the bottom light flashes three times then turns off, the battery is empty and must be recharged.

Note You can start charging at any time. Always try to make the battery full. Charging the battery with the Solar Panel from empty to full will take a full day in bright sunlight.

3.1 ReadyPay Power System

- 3 The charging light  turns on when the ReadyPay Power System is receiving power from the Solar Panel or Grid Charger.
- 4 The Lock Light  will blink/flash with each press of the ReadyPay remote when a number is entered.

If the Lock Light  turns on when you press the Power Button, it has a few different modes/meanings:

Solid On:

If the Lock Light  turns on and does not blink, the Power System is locked. You will need to enter an unlock code to continue using your Power System. While locked, you can continue to charge your Power System for three days. After three days you will not be able to charge the battery. Also, when locked, you will not be able to use the USB or Car Lighter adapter ports to withdraw power. See section 4 "ReadyPay Payments & Codes" for further details on obtaining unlock codes.

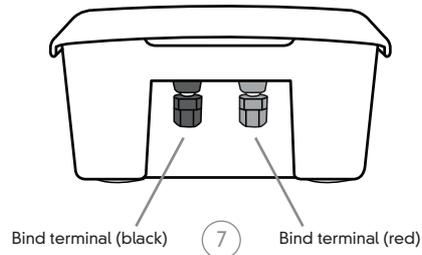
Blink/Flash:     

If the Lock Light  is blinking/flushing 1 time per second, the Power System is too warm for charging. The Power System will not start charging until it has cooled down to an acceptable temperature.

Fast Blink/Flash:         

If the Lock Light  is blinking/flushing very quickly, the Power System needs to be serviced. Please contact ReadyPay Customer Service for instructions on how to return your Power System for service.

- 5 The USB ports are for charging phones, phone batteries, and running 5 volt DC devices with a USB connection.
- 6 The Car Lighter Adapter (CLA) Ports are for operating the LED Lightbars, car chargers for phones, and other devices that can be powered by 12V DC car batteries.

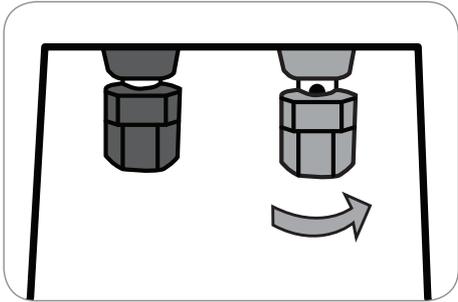


- 7 The black and red terminals are used for connecting the Solar Panel or the Grid Charger. Always match red to red, black to black. When using a non-Fenix charger, black is negative, red is positive.

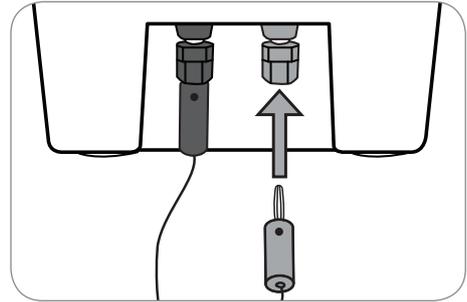
Notes

- Do not connect the red and black terminals with anything metal. Doing so may damage your Power System.
- Serial Number is located on the bottom of the Power System.
- Don't tamper with your battery. This will void your warranty. Call ReadyPay Customer Service if your Power System needs repair.

3.2.1 Using Banana Pins to Charge

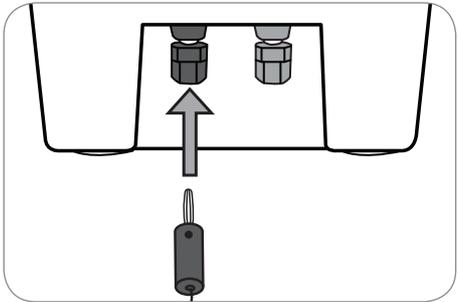


Step 1 Twist each terminal closed.



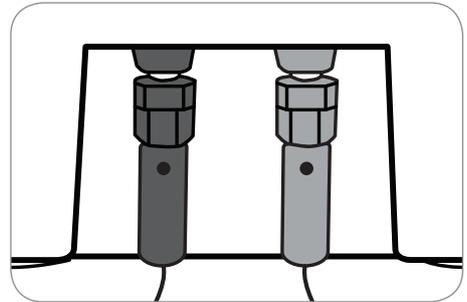
Step 3 Push the red Banana Pin from the Grid Charger or Solar Panel into the bottom of the red bind terminal.

Note Be sure to connect red to red.



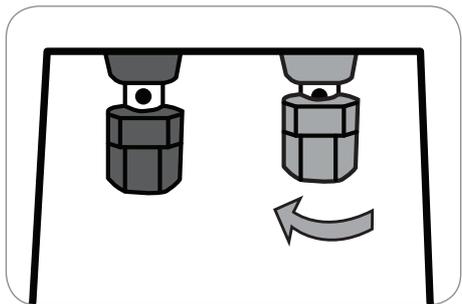
Step 2 Push the black Banana Pin from the Grid Charger or Solar Panel into the bottom of the black bind terminal.

Note Be sure to connect black to black.



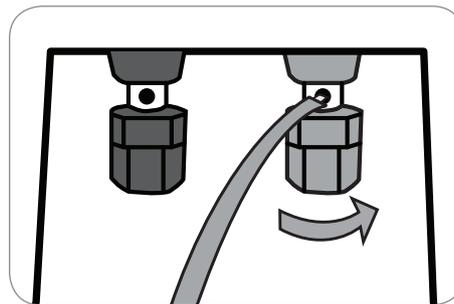
Step 4 This is a good connection.

3.2.2 Using Bare Wires to Charge



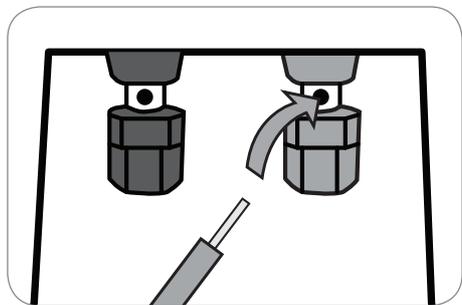
Step 1 Unscrew each bind terminal.

Note You can use this process if the banana pins of your solar panel or Grid Charger break or get damaged.

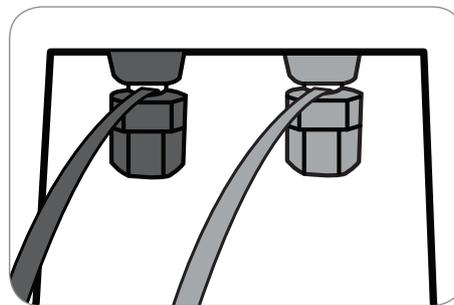


Step 3 Twist each terminal closed onto the wire.

Note Finger tightened is sufficient. Be sure to connect black to black and red to red. Do not touch metal between the red and black terminals. Doing so may damage your Power System.



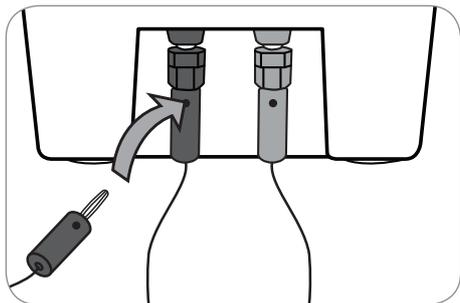
Step 2 Make sure that the wires from your charger have at least 1 cm of bare wire exposed. Insert the exposed portion of the wire into the hole in each bind terminal.



Step 4 This is a good connection.

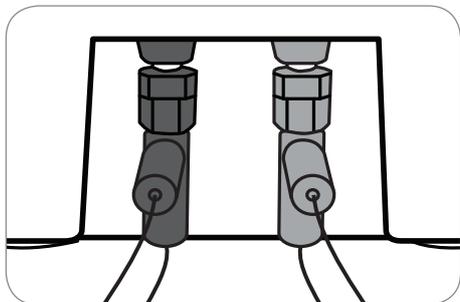
Note You can also wrap the bare wire around the metal portion of the bind terminal rather than through the hole.

3.2.3 Multiple Charging Connections

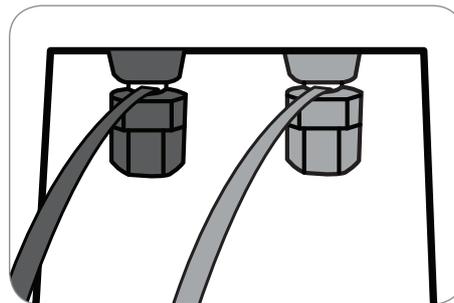


Step 1 To connect additional Solar Panels using Banana Pins, push additional Banana Pins through the holes in the first Banana Pins.

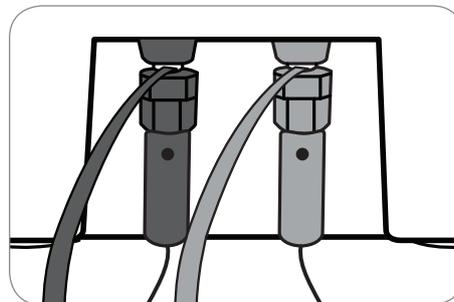
Note Be sure to connect black to black and red to red. Do not connect the red and black terminals with anything metal. Doing so may damage your Power System.



Step 2 This is a good connection.

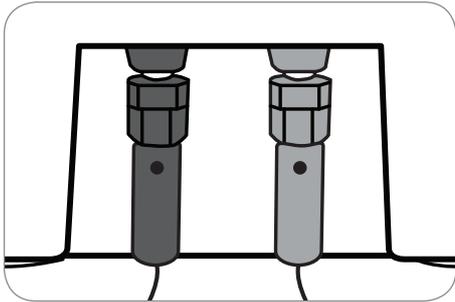


Step 1 To connect additional Solar Panels using bare wires or a mix of wires and Banana Pins, first insert the wires using the wire wrap method. Then insert the Banana Pins.



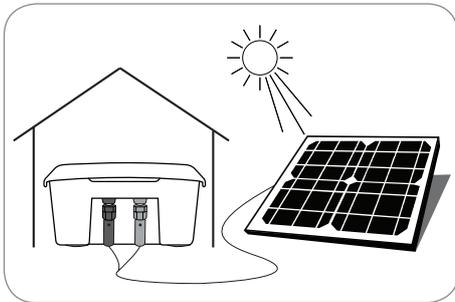
Step 2 This is a good connection.

3.3 Charging with a Solar Panel



Step 1 Insert the Banana Pins from the Solar Panel cable into the red and black terminals on the back of the ReadyPay Power System.

Note Be sure to connect black to black and red to red. Do not touch metal between the red and black terminals. Doing so may damage your Power System.



Step 2 Place the Solar Panel in direct sunlight, and then press the Power Button on the ReadyPay Power System to start charging.

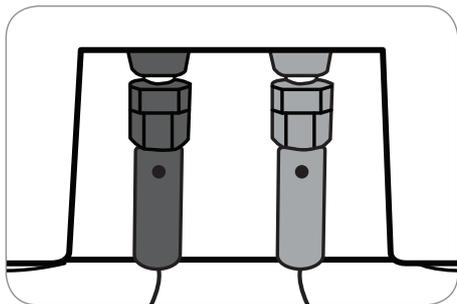
DOs

- It is okay for the Solar Panel to get wet (from rain, etc).
- Solar Panels with other kinds of tips on their wires can be used with your Power System by cutting the wires and attaching with the 'bare wire method' as shown on page 10.
- Solar Panels can be permanently installed on the roof (highly recommended), or carried inside each night.

DON'Ts

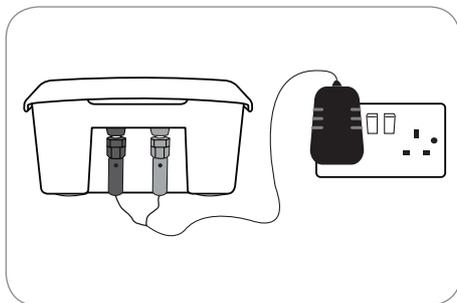
- **DO NOT** place the Power System in direct sunlight. Keep the Power System cool. The Power System should not get wet. Keep it dry.
- **DO NOT** connect the Power System to Solar and Grid adapters at the same time.

3.4 Charging from Grid



Step 1 Insert the Banana Pins from the Grid Charger into the red and black terminals on the back of the ReadyPay Power System.

Note Be sure to connect black to black and red to red. Do not touch metal between the red and black terminals. Doing so may damage your Power System.



Step 2 Insert the Grid Charger into the wall socket, and then press the Power Button on the ReadyPay Power System to start charging.

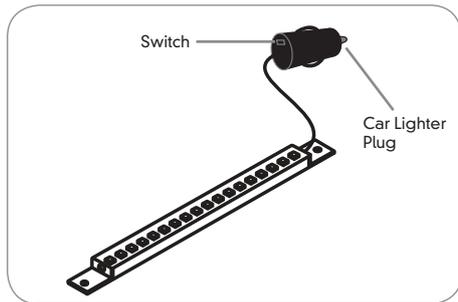
DOs

- Keep the Power System and Grid Charger dry.
- If you need to use a replacement Grid Charger, call ReadyPay Customer Service.

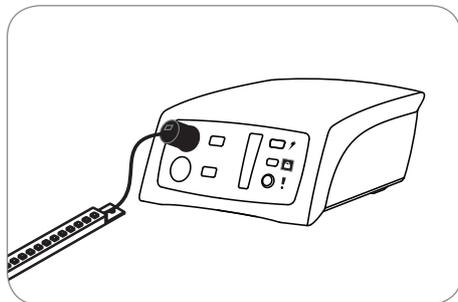
DON'Ts

- DO NOT touch the Banana Pins (or ends of wires together or to your skin when plugged into the wall socket.
- DO NOT connect the Power System to Solar and Grid adapters at the same time.

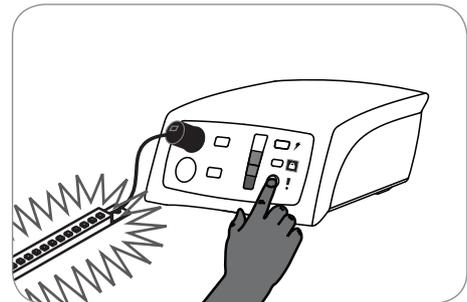
3.5 Lightbar, Wire & Car Lighter Plug*



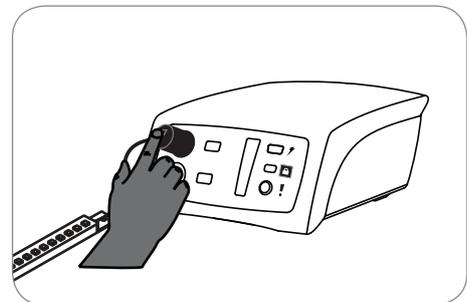
The LED lightbar comes with a Car Lighter Plug.



Step 1 Push the Car Lighter Plug into one of the Car Lighter Adapter Ports.



Step 2 Press the Power Button on the ReadyPay Power System to wake it up (the ReadyPay Power System “sleeps” to save energy when not being used for 2 minutes).



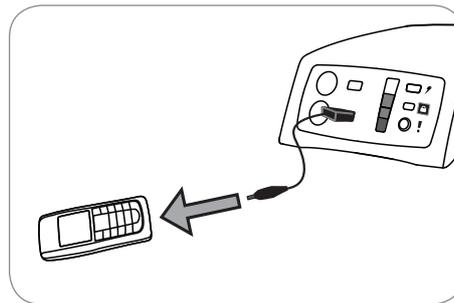
Step 3 To turn the lightbar on and off, press the switch on the Car Lighter Plug.

Note Only use a qualified technician to extend your wires. Incorrectly connected wires will result in damage to your lights. Also ensure the wires are safe from damage by animals.

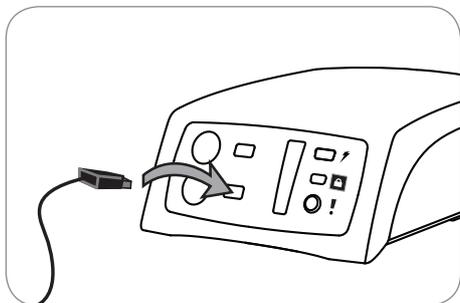
3.6 Big Pin USB Cable*



Step 1 The Big Pin cable provided will only work with compatible phones.

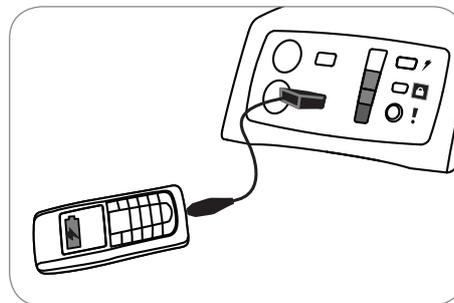


Step 3 Insert the Big Pin into a compatible phone and press the Power Button to start charging.



Step 2 Insert USB cable into any of the USB ports.

Note The USB cable only goes in one way (some have the USB symbol  facing up). Insert the cable at a slight angle and push gently when inserting it.

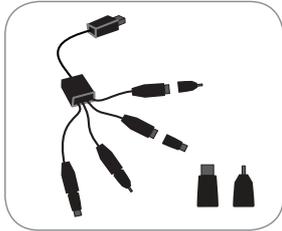


Step 4 Check to see if the phone is charging.

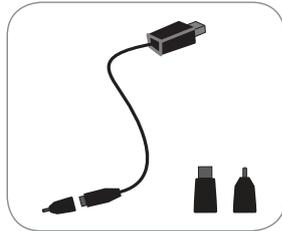
Notes

- * Charging icons may vary by phone.
- * Phone will take normal charging time, usually 1 to 2 hours.
- * If the phone is not charging, press the Power Button on the Power System to wake it up (the Power System "sleeps" to conserve the battery when not being used for 2 minutes).

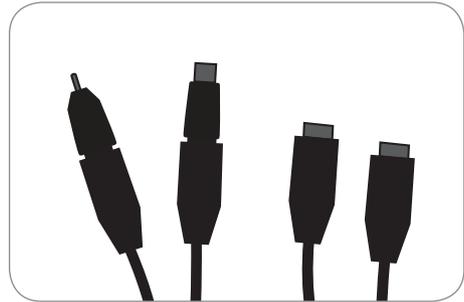
3.7 USB Cable*



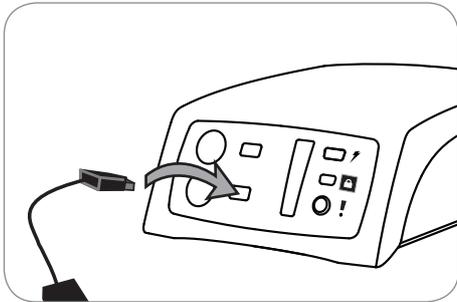
ReadySquid Cable



USB-A to Micro USB Cable

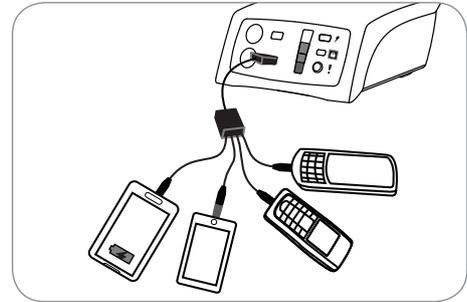


Step 2 Attach an adapter tip if needed. Here you can see the difference between the Small Pin (left) and USB mini (right) adapter tips. Without adapters the tips are USB Micro.



Step 1 Insert the USB cable into any of the USB ports.

Note The USB cable only goes in one way (the USB symbol  faces up). Insert the cable at a slight angle and push gently when inserting it.

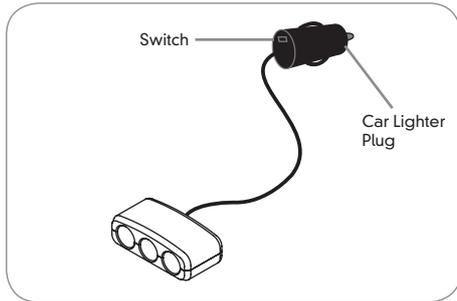


Step 3 Insert your phone and check that it is charging.

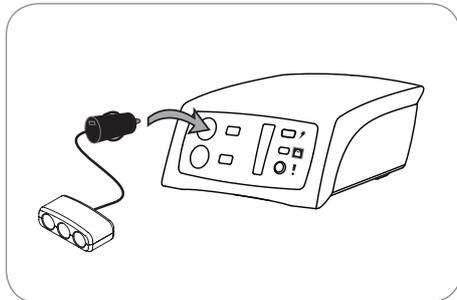
Notes

- You can charge up to 4 phones/devices at a time with the ReadySquid
- Charging icons may vary by phone.
- Phone will take normal charging time, usually 1 to 2 hours.
- If phones/devices are not charging, press the Power Button on the Power System to wake it up (the Power System "sleeps" to conserve the battery when not being used for 30 minutes).

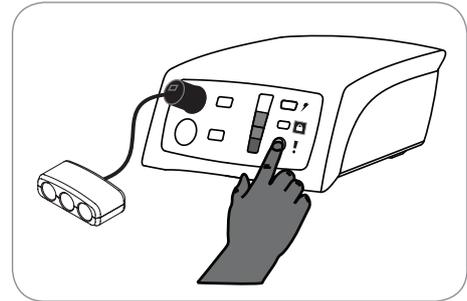
3.8 3:1 Switch Hub



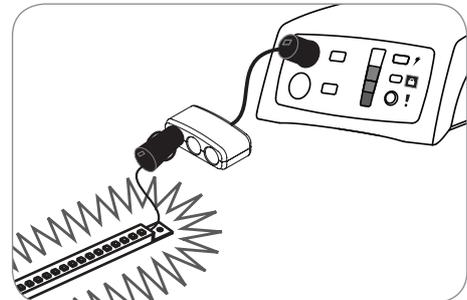
The 3:1 Switch Hub comes with a Car Lighter Plug.



Step 1 Push the Car Lighter Plug into one of the Car Lighter Adapter Ports.



Step 2 Press the Power Button on the ReadyPay Power System to wake it up (the ReadyPay Power System “sleeps” to save energy when not being used for 2 minutes).



Step 3 Plug the LED lightbar into the 3:1 Switch Hub.

Notes

- The 3:1 Switch Hub has a switch on its Car Lighter Plug which will turn on and off all devices plugged into it.
- To turn individual lightbars on and off, press the switch on the Car Lighter Plug attached to the lightbar.

The ReadyPay System

ReadyPay technology makes this solar kit affordable; it allows you to pay in installments. You take home the solar kit for a small downpayment, then pay consistently over time until you reach the total purchase price.

Lockout

When you are current with your payments you will be able to use the Power System normally, and your lock light will not be turned on.



If you do not pay, your Power System will lock. This means you will not be able to charge your phone or power other devices. A locked unit looks like this:



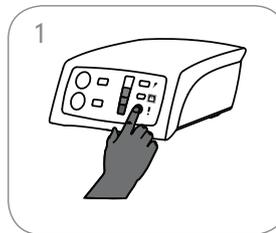
Making Payments

Refer to the ReadyPay instructions for your country. These are included in the box. Be sure to enter your registered ReadyPay phone number when making the payment.

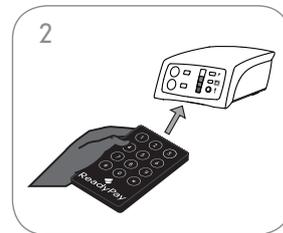
When you reach the total purchase price, you will receive a Master Unlock Code which will permanently unlock your Power System.

Receiving and Entering Codes

After you successfully make a payment, you will receive an SMS with a code. You will use your ReadyPay remote to enter the code and unlock the Power System for the number of days for which you have paid.

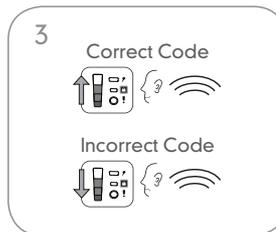


Step 1 Press the power button.



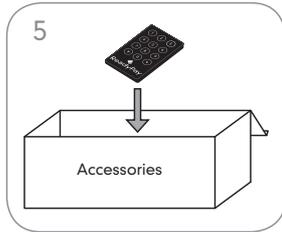
Step 2 With your remote directly pointed towards the Power System, press * followed by the 8 digit ReadyPay code (from SMS), then #.

For example: *12345678#



Step 3 Once you have entered the numbers correctly, the Power System will make the 'happy code' sound. The lights will flash from the bottom to the top showing that you have entered a correct code.

Receiving and Entering Codes continued...



Step 5 Store the remote safely.

Trouble

If you have problems making a payment or if you successfully made a payment but did not receive an SMS, please call ReadyPay Customer Service for assistance.

Cash Purchases

If you have purchased in cash, your device will receive a Master Unlock Code before you depart the point of sale. The sales agent will collect the remote since they are only included for customers using the ReadyPay Payment system. Your device will function freely. It is still covered by warranty, and Customer Service is available to support you in case you have any questions.

The ReadyPay Power System provides safe and reliable electricity for a wide range of applications including lighting, communications, and entertainment. The open-standard 12-volt Car Lighter Adapter and 5-volt USB ports are compatible or adaptable to a large variety of accessory products. Some examples follow.

Lights

Power LEDs to provide clean, bright light in a school, home, or business.



Light your way with a rechargeable flashlight, torch or lantern.

Mobile Phone Chargers

Charge a mobile phone via USB at 2x the efficiency over traditional 12v car chargers.

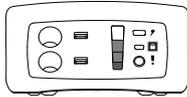
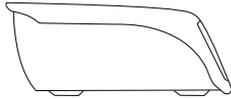


Entertainment

Power radios to deliver essential news, music, sports, or educational content.



Additional accessories for your ReadyPay Power System will be released in the future. If you'd like to use an accessory not included in your kit, please call ReadyPay Customer Service for advice.



ReadyPay Power System

Output & Input

USB Output	5 volts, 2 amps max
CLA Output	12 volts, 3.3amps max
Input Voltage	16–30 volts DC
Max Input Wattage	45 watts

Energy storage

Internal Voltage	12.8 volts
Type	Lithium Iron Phosphate
Usable Battery Capacity*	22 or 40 watt hours (1.72 amp hrs or 3.13 amp hrs).
	Please see box for additional details.

Protection	Overcharge and discharge, overcurrent and short circuit
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Physical

Height	95 mm
Width	184 mm
Length	227 mm
Weight	1.0 kg
Operating temp	0-45°C/32-113°F

Depending on the kit purchased, accessories and performance will vary. See label on box for list of kit contents.

Performance Specifications (Home Starter Kits)

Runtime/Autonomy

Up to 10 hours with one 1.5W LED lightbar or up to 4 cellphone charges on a full battery.

Charge Times

Approximately 8 hours via 10W Solar Panel.
 Approximately 4 hours via Grid Charger.
 Charging time will vary if charging phones or powering lights.

Performance Specifications (All other kits)

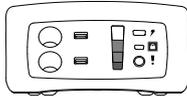
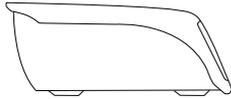
Runtime/Autonomy

Up to 20 hours with one 1.5W LED lightbar or up to 7 cellphone charges on a full battery.

Charge Times

Approximately 8 hours via 17W Solar Panel.
 Approximately 4 hours via Grid Charger.
 Charging time will vary if charging phones or powering lights.

Note Actual performance may vary depending upon usage. Specifications subject to change.



ReadyPay Power System+

Output & Input

USB Output	5 volts, 2 amps max
CLA Output	12 volts, 3.3amps max
Input Voltage	16–30 volts DC
Max Input Wattage	45 watts

Energy storage

Internal Voltage	12.8 volts
Type	Lithium Iron Phosphate
Usable Battery Capacity*	80 watt hours (6.25 amp hrs)

Protection

Overcharge and discharge,
overcurrent and short circuit

Physical

Height	95 mm
Width	184 mm
Length	227 mm
Weight	1.5kg
Operating temp	0-45°C/32-113°F

Depending on the kit purchased, accessories and performance will vary. See label on box for list of kit contents.

Performance Specifications

Runtime/Autonomy

Up to 40 hours with one 1.5W LED lightbar or up to 14 cellphone charges on a full battery.

Charge Times

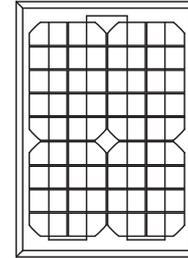
Approximately 8 hours via two 17W Solar Panels.
Approximately 6 hours via Grid Charger.
Charging time will vary if charging phones or powering lights.

Note Actual performance may vary depending upon usage. Specifications subject to change.



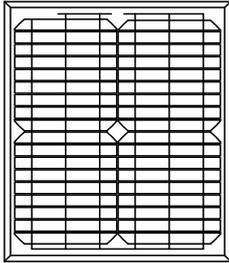
Grid Charger*

Output	18 volts 1.3 amps
Input	100–240 volts 50/60Hz 1 amp max
Physical	
Height	88 mm
Width	50 mm
Length	33.6 mm
Weight	144 g
Wire	Stripe = positive (+) Printed with text = negative (-)
Wire Length	1 meter
Wire Gauge	18 AWG
Connectors	Red and Black Banana Pins



Solar 10

Output	Max Output Power	10 watts
	Max Output Voltage	17.56 volts
	Max Output Current	0.57 amps
	Open Circuit Voltage	22.32 volts
	Short Circuit Current	0.68 amps
	Power Tolerance	5%
	Irradiance & Cell Temp	1000W/m ² AM = 1.5 T _c = 25°C/77°F
Physical		
	Height	25 mm
	Width	250 mm
	Length	355 mm
	Weight	1.45 kg
	Wire	Red = positive (+) Black = negative (-)
	Wire Length	10 meters
	Wire Gauge	20 AWG
	Connectors	Red and Black Banana Pins



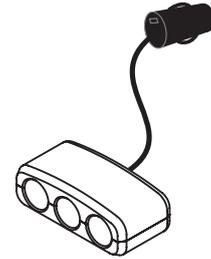
Solar 17

Output

Max Output Power	17 watts
Max Output Voltage	17.56 volts
Max Output Current	0.97 amps
Open Circuit Voltage	22.32 volts
Short Circuit Current	1.16 amps
Power Tolerance	5%
Irradiance & Cell Temp	1000W/m ² AM = 1.5 Tc = 25°C/77°F

Physical

Height	25 mm
Width	340 mm
Length	400 mm
Weight	1.88 kg
Wire	Red = positive (+) Black = negative (-)
Wire Length	10 meters
Wire Gauge	20 AWG
Connectors	Red and Black Banana Pins

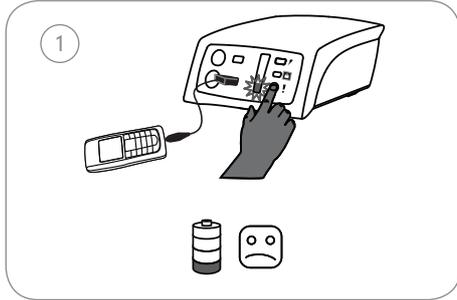


3:1 Switch Hub

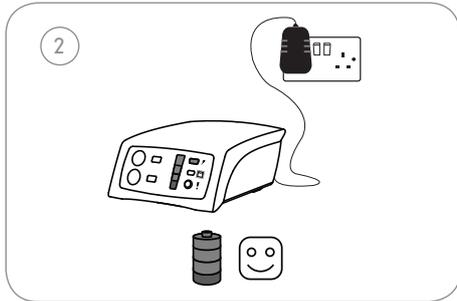
Wire Length	8m
Max Current	1A
Input Voltage	10-15V
Dimensions	45 x 95 x 33mm
Fuse	F1AL250V

DO NOT plug TV into 3:1 Switch Hub
Only plug lights into the 3:1 Switch Hub

A Power System is empty

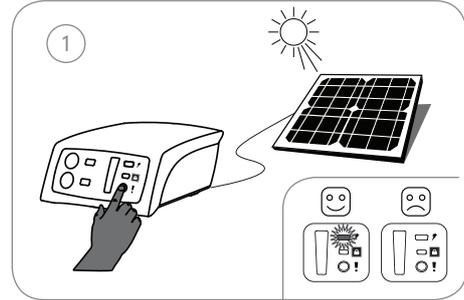


If you press the Power Button and the bottom red battery level light flashes 3 times and goes off, your Power System is empty.



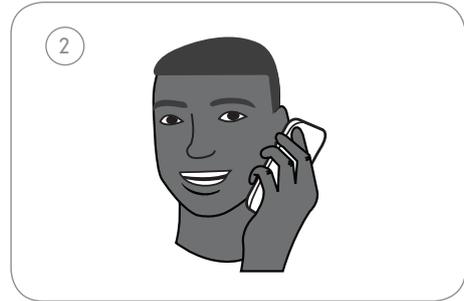
Please remove all accessories and recharge your Power System with the Grid Charger or Solar until the Charging Light turns off and your Power System is full.

B Power System not charging



Check your lock light. If it's on, you need to make a payment. If it is off, check that the connections (bind terminals) are secure/correct. If your Power System does not start charging when you press the button, please call ReadyPayCustomer Service.

Note The Charging Light should come on if the Power System is charging.

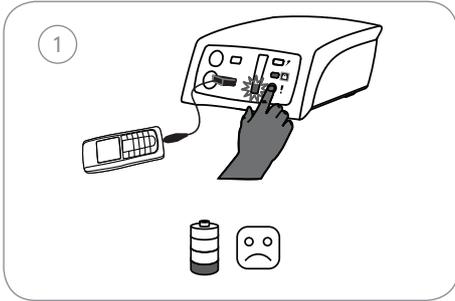


ReadyPay Customer Service

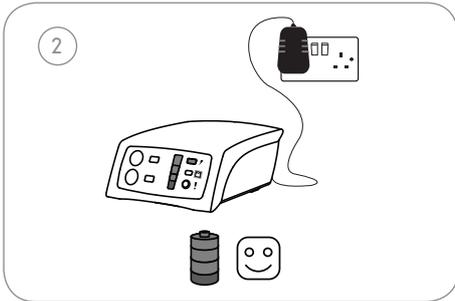
Uganda: 0800 202 933

United States: +1 415 754 9222

C Accessories are not receiving power

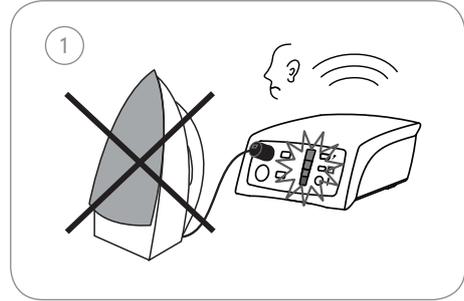


Check your lock light. If it's on, you need to make a payment. If it is off, you should recharge your Power System.

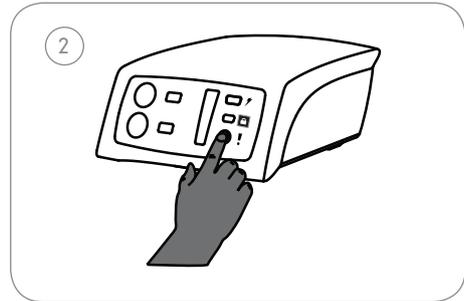


Please remove all accessories and recharge your Power System with the Grid Charger or Solar until the Charging Light turns off and your Power System is full.

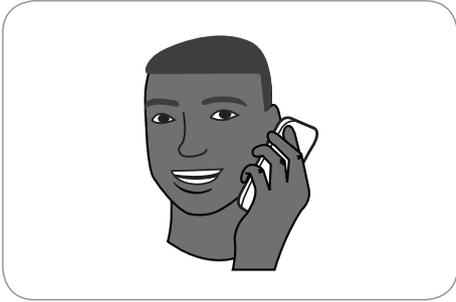
D Trouble with an accessory



If you insert an accessory not supported by the Power System (fridge, woofers, etc), the Power System will make a beeping sound, all of the Battery Level lights will flash, and power output will be disabled.



Unplug the unsupported accessory and press the Power Button on the Power System to reset it.



ReadyPay Customer Service

Uganda: 0800 202 933

United States: +1 415 754 9222

- You have questions about how to make your payments.
- You are unsure if your battery is locked or not.
- You think your code did not work or you locked out earlier than expected.
- You have verified from the troubleshooting pages that your remote is not functioning.
- You have questions about your account balance.
- You wish to pay off your ReadyPay early and benefit from an early repayment discount.

Call Customer Service When...

- Your charging light turns on and bottom red light flashes.
- You have questions about the capacity of your kit. i.e. How long will my lights last? How many phones can I charge? How many lights can I power?
- You wish to extend your wires.
- You need replacements of any of your kit components.
- You are having trouble with an accessory
- You want to use other non-Fenix provided devices or accessories.

Always Be Charging

To prepare for days with limited sun, you should try to regularly let the battery charge to full. If you can, ensure that the ReadyPay Power System is always connected to a charger, either Solar or the Grid Charger and see that it is charging daily.

Do Not Open Your Power System

Do not attempt to tamper, disassemble or modify your ReadyPay Power System as it could cause injury or could damage the ReadyPay Power System. This will void your warranty. Please call ReadyPay Customer Service if your Power System needs repair.

Extending Wires Requires Care

Only use a Fenix qualified technician to extend your wires. Incorrectly connected wires will result in damage to your lights and/or solar panel. Please call ReadyPay Customer Service before attempting to extend your wires.

Additional Tips

- All ReadyPay Power System components are delicate. Please handle with care!
- Place the Power System on a dry surface or dry wooden board, NOT on the bare floor.
- Keep the Power System clean and dry.
- Place the Power System inside or in the shade, with the Solar Panel outside in the sun during charging.
- The Power System can be cleaned with a damp cloth and mild soap. DO NOT immerse the Power System in water.
- DO NOT insert any AC (alternating current) devices into the Power System. The Power System will only work with DC (direct current) devices. If you are not familiar with electronics, please call ReadyPay Customer Service if you have questions about accessories or chargers.
- Do not use or store the ReadyPay Power System in hot places such as near a fire or in direct sunlight. This may damage the battery and reduce its useful life.

Technical

Question	Answer
How do I know that my battery is charging?	When you connect your Power System to the Solar Panel/Grid Charger, the charging light will turn on. Your battery level will increase gradually.
What does it mean when the lights are flashing on and off and the unit is making a loud noise?	Usually this means your Power System has sensed a problem and is in its "error state". This could be for several reasons. If you are charging the Power System, the charger may have a fault or be of the wrong voltage. If you are powering devices, they may have tried to take more power than the Power System can provide. Disconnect all devices and press the power button on the Power System to reset it (return it to normal); then try plugging your devices in again one at a time. If the problem persists, please call ReadyPay Customer Service.
Can I charge the Power System and, at the same time use it to charge my mobile phone or other devices?	Yes, that is fine.

Technical, continued

Question	Answer
How do I get the most power from my solar panel?	The Solar Panel should be placed in direct sunlight. When the sun is high in the sky, the panel should be placed as flat as possible. When the sun is low, place the panel at an angle facing the sun. The panel may be placed on the ground or attached to a roof. Keep the panel clean of dust. The panel may get hot after being in the sun for long periods of time so be careful when moving panel and warn children about the dangers of hot solar panels.
Do I have to continuously adjust the solar panel's position?	Your Power System will charge best when the solar panel is getting direct sunlight. You do not have to adjust the solar panel continuously, however; just make sure it is facing the sun.

ReadyPay Codes

Question	Answer
When should I enter my code?	You should receive an SMS with your code immediately after making a payment. Enter your code as soon as you receive it.
How do I know if I have entered the right code?	After entering your 8 digit code, your battery lights will flash from the bottom to the top; and you will hear the 'happy code' sound.
What happens if I enter the wrong code?	<p>If you enter the wrong code, the battery lights will flash from the top to the bottom; and you will hear the 'sad code' sound. You can try again by pressing the * key on the remote, followed by the 8 digit ReadyPay code (from SMS), then #.</p> <p>When in doubt, press the button on the Power System again and start the process over. If you continue to have trouble, please call ReadyPay Customer Service.</p>

ReadyPay Codes, continued

Question	Answer
How long will my code last?	Once entered into your Power System, the ReadyPay code will last for the number of days of power you paid for. After entering a code, it cannot be reused. The code for your power system is unique and will not be accepted by another customer's ReadyPay system.

ReadyPay Remote

Question	Answer
How do I know my remote is functioning properly?	Press the button on your Power System to turn it on. With your remote pointed directly at the Power System (from at least 10cm away), you should hear a beep from the Power System when you press a digit on the remote. The Lock Light  will also flash. If you think your remote is faulty, please call ReadyPay Customer Service.

Payments

Question	Answer
When should I top-up?	Don't wait to be locked out to top-up. It's better to maintain a positive balance. <u>Also, if you pay off your ReadyPay more quickly, you will benefit from an early repayment discount.</u>
Can I top-up for more than one day?	If you find it easier, you can purchase top-ups for multiple days, a week, or a month of power at once. We've designed our systems to be as flexible as you are.
Can someone else make a payment for me?	Payments can be made from any phone as long as they reference your registered ReadyPay number.
I made a payment and haven't received my code.	Make sure your phone inbox is not full as this will prevent you from receiving new messages. Also be sure to be in an area of good network every time you make payments. If you think you missed a code, please call ReadyPay Customer Service.

Your ReadyPay Power System comes with a manufacturers warranty. For warranty details, please see the agreement or receipt provided at the point of sale.

In order to receive warranty service, the ReadyPay Power System, solar panel, lights, remote and other accessories must be properly cared for, and every effort must be made to maintain their health.

Damage to the products resulting from unauthorized modification, negligence, abuse, misuse, or mishandling is NOT covered. Damage resulting from the use of non-compatible (very high power) devices or charging sources is NOT covered. Important: only Fenix technicians are authorized to open the ReadyPay Power System, and signs of opening the unit (breaking the seal) or tampering in any other way will automatically void this warranty.

For example - if any of the following, in addition to other possible conditions, are observed warranty service will be denied:

- Broken seal/any signs of opening the Power System
- Date of purchase
- Moisture/water damage inside the Power System
- Signs of soldering, removed components, extra wires or parts on circuit board
- Fenix battery replaced with a different one
- Extremely frayed, cut, or extended solar panel or lighting wires

Should you require service, please call the ReadyPay Customer Service toll free line. A ReadyPay representative will attempt to solve the problem over the phone. If the unit requires further repair we will provide information on the nearest service center. If your problem is covered by the warranty, it will be resolved free of charge. If your product is out of warranty, you will receive a quote for the work. In all cases, we will work with our customers to get their ReadyPay Power System up and running again as fast as possible.

ReadyPay Customer Service

If, after reviewing the information in this user manual, you have questions, technical concerns, or would like a battery replacement please call your local support provider at one of the following telephone numbers and ask for ReadyPay Power System technical support.

Uganda: 0800 202 933
United States: +1 415 754 9222

Please have the following information ready when you call the help desk:

- ReadyPay Power System serial # (located on the bottom of the Power System)
- Date of purchase
- Place of purchase
- Details of the issues you are experiencing
- Your contact information

For additional information please visit us online at:
<http://www.fenixintl.com/>

Disposal and Recycling Information



Your product must be disposed of properly according to local laws and regulations. When your product reaches its end of life, contact Fenix or your local authorities to learn about recycling options.



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San Francisco, CA 94103
<http://www.fenixintl.com>

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